

STANDARD INFORMATION FORM (Linked Travel Arrangements)

If, after selecting and paying for one travel service, you book additional travel services for your trip or holiday via AS GoTravel, you will NOT benefit from rights applying to packages under Directive (EU) 2015/2302. Therefore, AS GoTravel will not be responsible for the proper performance of the individual travel services. In case of problems please contact the relevant service provider.

However, if you book any additional travel services during the same visit to or contact with AS GoTravel, the travel services will become part of a linked travel arrangement. In that case AS GoTravel has, as required by EU law, protection in place to refund your payments to AS GoTravel for services not performed because of AS GoTravel insolvency. Please note that this does not provide a refund in the event of the insolvency of the relevant service provider.

AS GoTravel has taken out insolvency protection with Swedbank AS in Estonia. Traveller may contact this entity by e-mail info@swedbank.ee or telephone +372 631 0310, if services are denied because of AS GoTravel insolvency.

Note: This insolvency protection does not cover contracts with parties other than AS GoTravel, which can be performed despite AS GoTravel insolvency.

More information

EU directive 2015/2302:

<https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A32015L2302>

Directive (EU) 2015/2302 as transposed into national law in Estonia

Law of Obligations Act: <https://www.riigiteataja.ee/en/eli/526082015004/consolide>

Tourism Act: <https://www.riigiteataja.ee/en/eli/529012018002/consolide>